

Piano With Mandy Traveling Studio Policies 2018-2019

Academic Year

Your weekly time slot will run from September 10, 2018 – June 13, 2019. There will be no regularly scheduled piano lessons on any VBPS Holiday, Professional Learning Day, Staff Day, or Adjusted Dismissal Day. Use this calendar for reference: https://www.vbschools.com/about_us/vbcpscalendar

Practice

Students must practice piano assignments every day for 10 to 30 minutes to become proficient at piano.

Tuition

Tuition is due at the first lesson of each month via cash, PayPal, Google Wallet, bank-to-bank mobile apps, or checks made out to Mandy Collins. I will send an invoice each month prior to the first lesson.

Delays

Due to traffic, I may arrive up to 10 minutes late or early to a lesson. I will notify you of changes over 10 minutes, and we'll make up lost time by extension or at a later date. Student delays cannot be made up.

Absences

Students may give up to 1 hours' notice to cancel a lesson, though advance notice is appreciated. Please be aware that there are no refunds for student-missed lessons except for the Free Days listed below. However, if I cancel a lesson for any personal reason, and either one or both of us is unable to reschedule, you will receive a refund the following month.

Free Days

Students are allowed 2 Free Days per year. Use of these days will allow you to cancel a lesson without the requirement of scheduling a make-up, and you will receive a refund the following month.

Make-Ups

Any student-missed absences throughout the year may be made up during weekly openings as they come available or on VBPS observed days off. Please be aware that student-missed make-up lessons are dependent upon schedule availability and are not guaranteed. If these make-ups cannot be conveniently scheduled for either of us, all unused lessons will expire and become forfeit after June 13, 2019.

Back-to-Back Make-ups

Oftentimes, make-ups must be scheduled as extended lessons or scheduled within 1-3 days of your normal lesson. Rest assured, I am able to use a variety of teaching techniques that allow lessons in close proximity to hold as significant a benefit as regular weekly lessons.

Inclement Weather

Occasionally, I will need to cancel lessons with short notice due to severe weather conditions. Make-ups for inclement weather will be scheduled on a convenient weekend or holiday following the cancellation. There will be no refunds for inclement weather cancellations, but these make-ups will never expire.

Lesson Time Change Requests

All requests will be taken into consideration, but please be aware that your assigned day/time is based on a complicated schedule and route and that changes are often not possible. But I will do what I can!